

PRIVACY POLICY

Last Updated: October 30, 2025

1. INTRODUCTION

Welcome to Nook. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our local-first search engine and related services. Nook is designed with privacy at its core, indexing your personal data locally on your device.

By using Nook, you agree to the collection and use of information in accordance with this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not access or use our services.

2. INFORMATION WE COLLECT

2.1 Information Indexed Locally

Nook indexes the following types of data locally on your device:

- Email content and metadata (subject lines, sender/recipient information, timestamps)
- Messages from Slack, Discord, and other communication platforms
- Local files and documents
- Browser history and bookmarks
- Calendar events and appointments
- Notes and task management data
- Any other data sources you explicitly connect to Nook

2.2 Account Information

When you create a Nook account, we collect:

- Email address
- Name (optional)
- Password (encrypted and hashed)
- Payment information (processed through third-party payment processors)

2.3 Usage Data

We may collect information about how you interact with our services, including:

- Feature usage patterns and frequency
- Search queries (anonymized and aggregated for product improvement)
- Error logs and diagnostic data
- Device information (operating system, browser type, device identifier)

3. HOW WE USE YOUR INFORMATION

3.1 Service Delivery

- To provide, maintain, and improve Nook's search and indexing capabilities
- To enable cross-device synchronization (Premium feature only, with explicit opt-in)
- To process and fulfill your search requests
- To provide AI-powered search assistance (Premium feature)

3.2 Communication

- To send you service-related announcements and updates
- To respond to your inquiries and support requests
- To send marketing communications (with your explicit consent, which you may withdraw at any time)

3.3 Product Improvement

- To analyze usage patterns and improve our services (using anonymized, aggregated data only)
- To develop new features and functionality
- To detect, prevent, and address technical issues and security threats

4. DATA STORAGE AND SECURITY

4.1 Local-First Architecture

Nook is built with a local-first architecture. This means:

- All indexed data is stored locally on your device by default
- We do not have access to your indexed content unless you explicitly enable cloud sync
- Search queries are processed locally on your device
- You maintain full control over your data

4.2 Cloud Sync (Premium Feature)

If you enable cloud sync for Premium features:

- Your indexed data is encrypted end-to-end before transmission
- Data is stored on secure cloud infrastructure with industry-standard encryption (AES-256)
- We use zero-knowledge encryption where technically feasible
- You can disable cloud sync at any time and request deletion of cloud-stored data

4.3 Security Measures

We implement appropriate technical and organizational measures to protect your information, including:

- Encryption of data in transit and at rest
- Regular security audits and penetration testing
- Secure authentication mechanisms
- Limited access to personal data by our employees (only when necessary for support)
- Regular security training for our team

5. DATA SHARING AND DISCLOSURE

We do not sell, rent, or trade your personal information. We may share your information only in the following limited circumstances:

5.1 Service Providers

We may share information with third-party service providers who assist us in operating our services, including:

- Cloud infrastructure providers (e.g., AWS, Google Cloud)
- Payment processors (e.g., Stripe)
- Analytics services (using anonymized data only)
- Customer support tools

These service providers are contractually bound to protect your information and use it only for the purposes we specify.

5.2 Legal Requirements

We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency), including:

- To comply with legal obligations
- To protect and defend our rights or property
- To prevent or investigate possible wrongdoing

- To protect the personal safety of users or the public

5.3 Business Transfers

In the event of a merger, acquisition, reorganization, or sale of assets, your information may be transferred as part of that transaction. We will provide notice before your information becomes subject to a different privacy policy.

6. YOUR RIGHTS AND CHOICES

6.1 Access and Portability

You have the right to access and export your personal information. You can request a copy of your data by contacting us at privacy@nook.app.

6.2 Correction and Deletion

You can update or delete your account information at any time through your account settings. To delete your account entirely, contact us at support@nook.app. Upon deletion, we will remove your personal information from our systems, except where retention is required by law.

6.3 Data Retention

We retain your personal information only for as long as necessary to provide our services and fulfill the purposes outlined in this Privacy Policy. Local data on your device is under your control and can be deleted at any time.

6.4 Marketing Communications

You may opt out of marketing communications at any time by clicking the 'unsubscribe' link in our emails or by contacting us directly. You will continue to receive essential service-related communications.

6.5 Do Not Track

We do not track users across third-party websites. However, some third-party sites may track your browsing activities when they serve content to you, which enables them to tailor what they present to you.

7. INTERNATIONAL DATA TRANSFERS

Your information may be transferred to and processed in countries other than your country of residence. These countries may have data protection laws that are different from the laws of your country. We take appropriate measures to ensure that your personal information remains protected in accordance with this Privacy Policy.

8. CHILDREN'S PRIVACY

Nook is not intended for use by children under the age of 13 (or 16 in the European Economic Area). We do not knowingly collect personal information from children. If we become aware that we have collected personal information from a child without parental consent, we will take steps to delete that information.

9. THIRD-PARTY INTEGRATIONS

Nook integrates with various third-party services (email providers, communication platforms, file storage services, etc.). When you connect these services to Nook:

- We access only the data necessary to provide our services
- We follow each platform's API terms and data use policies
- You can revoke access at any time through your account settings
- Each third-party service has its own privacy policy governing their data practices

10. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. We will notify you of any material changes by:

- Posting the new Privacy Policy on this page
- Updating the 'Last Updated' date
- Sending you an email notification (for significant changes)
- Displaying a prominent notice in the application

Your continued use of Nook after any changes indicates your acceptance of the updated Privacy Policy.

11. REGIONAL PRIVACY RIGHTS

11.1 European Economic Area (EEA) and UK

If you are located in the EEA or UK, you have additional rights under the General Data Protection Regulation (GDPR):

- Right to access your personal data
- Right to rectification of inaccurate data
- Right to erasure ('right to be forgotten')
- Right to restrict processing
- Right to data portability
- Right to object to processing
- Right to withdraw consent
- Right to lodge a complaint with a supervisory authority

Legal basis for processing: We process your data based on consent, contract performance, legitimate interests, and legal obligations.

11.2 California Residents (CCPA/CPRA)

If you are a California resident, you have the following rights:

- Right to know what personal information is collected
- Right to know whether personal information is sold or shared
- Right to opt-out of the sale or sharing of personal information
- Right to delete personal information
- Right to correct inaccurate personal information
- Right to limit use of sensitive personal information
- Right to non-discrimination for exercising your rights

We do not sell or share your personal information as defined by the CCPA.

11.3 Other US States

Residents of Virginia, Colorado, Connecticut, Utah, and other states with comprehensive privacy laws have similar rights. Contact us to exercise these rights.

12. CONTACT US

If you have questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us:

Email: privacy@nook.app
Support: support@nook.app
Website: www.nook.app

For GDPR-related inquiries, you may also contact our Data Protection Officer at dpo@nook.app.

ACKNOWLEDGMENT

By using Nook, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.